



Privacy Policy

At epsychiatry, we are committed to safeguarding and protecting your privacy. The personal information we collect helps us ensure that you have the most enriching experience on the epsychiatry website. This Privacy Policy describes how we collect, use and protect personal information about you, such as your name, contact, demographic and health information, and how you can obtain access to this information. Please review it carefully.

Your privacy is important to us. As required by law, this notice provides you with information about your rights and our duties with respect to the privacy of your Personal Information and your "Protected Health Information" (PHI), which includes any identifiable information that we obtain from you or others that relates to your physical or mental health, the health care you have received, or payment for your health care. This Privacy Policy provides you with our policies and procedures regarding the collection, use and disclosure of information that we collect and receive from you, the User, through the epsychiatry website, www.e-psychiatry.com ("Site").

We are committed to comply with the provisions of this notice, although we reserve the right to change the terms of this notice from time to time and to make the revised notice effective for all Protected Health Information we maintain. Your use of e-Psychiatry's Services is governed by this Privacy Policy and the Terms of Use. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms of Use (the "Terms").

BY VISITING THE E-PSYCHIATRY WEBSITE AND/OR USING THE SERVICES, YOU AGREE TO THE POLICIES AND PROCEDURES OUTLINED IN THIS PRIVACY POLICY AND YOU EXPRESSLY CONSENT TO THE COLLECTION, USE, AND SHARING OF YOUR INFORMATION IN ACCORDANCE WITH THIS PRIVACY POLICY. IF YOU DO NOT AGREE WITH THIS PRIVACY POLICY, YOU CANNOT USE THE SERVICES.

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1 INFORMATION THAT MAY BE COLLECTED

In order to use the Services, you will need to enter an email address and password, so that we may assign you a Login ID ("ID "). After you create your ID, you will be able to use this ID to log in to the epsychiatry website and utilize the Services, including managing your account, searching for physicians, making appointments, and accessing any other services offered by epsychiatry.

When you are ready to utilize e-Psychiatry's Services, you will also be asked to create an Account or Profile. To create the Profile, we will need some personal information such as your name, address, telephone number, date of birth, e-mail address, gender, and other pertinent data that will be available for

you to share with your Healthcare Provider.

The email address that you provide to epsychiatry will be used to validate your account as well as to provide you with messages from your Healthcare Provider, appointment reminders, or other pertinent health related information. epsychiatry will not share your email address with any other third parties and will not use it for advertising or sales purposes. epsychiatry may create a record of the services you receive, including video and/or audio files associated with all consultations, electronic medical records that may be uploaded or created as a result of treatment, and other medical test results. For certain services, such as for telemedicine health sessions and monitoring services we will collect credit card or billing/payment account information which we maintain in encrypted form on secure servers.

When using our Services, we will ask you for certain personal information, which may include information like your name, phone number, gender, occupation, credit card or other billing information, your email address and the email address of your contacts, home and business postal addresses and website URLs. We may also ask you to provide Personal Health Information (PHI) such as your weight, blood pressure, lab results, medications, health history, medications or other PHI to epsychiatry or any Healthcare Providers. You may also need to provide epsychiatry with your insurance information, including your insurance carrier and policy numbers, certain health information, including names and addresses of healthcare providers you have seen, your reason for scheduling an appointment with a Healthcare Provider, your medical history, and any other information or data that you provide when using the Services. This information is maintained on a secured basis.

We also collect information you may provide in response to surveys and questionnaires on the Site, and any of your communications with us, including any emails, facsimile or letters may be collected as personal information. Please note that while we strive to protect your PHI from unauthorized access, use or disclosure, epsychiatry cannot ensure or warrant the security of any information you transmit to us on our web site.

2 PERMITTED USES AND DISCLOSURES

epsychiatry may use or disclose your Protected Health Information ("PHI ") for the purposes of treatment; payment for services and products; healthcare operations, including quality assurance activities, customer service, case management services and other programs to ensure that you receive quality care; if authorized by User; and/or as required by law .

epsychiatry may share your Personal Information: (i) with third parties who have agreements with us, including marketers, advertisers and other health service providers; (ii) in the event of a transfer of ownership of epsychiatry, merger or other similar transaction (including one in connection with any bankruptcy or similar proceedings); (iii) if required by law, or (iv) as otherwise set forth in this Privacy Policy, including as set forth below. epsychiatry is not and cannot be responsible for the activities or privacy policies of any third party with whom your personal information is shared.

If products and/or services are purchased or obtained from this Site, epsychiatry may disclose to a third party your personal information that epsychiatry gathers from you during the user registration process for

the Site so that you do not have to enter your registration information more than once. epsychiatry may also disclose your personal registration information to certain third parties in connection with various programs and tools created and administered by third parties that are included in the Site as an additional resource for users.

We may provide your registration Information to other third parties to perform services or functions on our behalf in order to improve our Site, merchandising, marketing and promotional efforts, communications or other services, or to facilitate e-commerce transactions, including processing orders placed by credit card. Those third parties may include authorized contractors, consultants and other companies working with us, and who only have access to your personal information as needed to perform their functions, and they may not use any of your personal information for any other purpose than providing or improve e-Psychiatry's services. epsychiatry may disclose personal information to third parties or advertisers in aggregate form, that is, in a manner that cannot be traced back to You.

Your Information is only used as is reasonably necessary to provide you with healthcare services which may require communication between you, epsychiatry, healthcare providers, product or service vendors, pharmacies, insurance companies, and/or other providers necessary to verify that your medical information is accurate; determine the type of medical supplies or any health care services you need including, but not limited to; or to obtain or purchase any type of medical supplies, devices, medications, insurance. epsychiatry may gather PHI primarily to share with Healthcare Providers for the purposes of diagnosis, treatment, and health care operations.

epsychiatry may also use and disclose PHI to tell you about different types of treatment available to you, and to inform you about other benefits and services related to your health. With your permission, epsychiatry may share your PHI with a family member who helps with your medical care. If you are not present or able to say no, we may use our judgment to decide if sharing your PHI is in your best interest. With your consent, epsychiatry may also use and disclose information for research purposes. epsychiatry may use and disclose your PHI when required to do so by federal, state or local law. epsychiatry may use and disclose your PHI to prevent a serious threat to your health and safety and that of others, but will only disclose your PHI with persons who can help prevent the threat. With your consent we may also post on our site personal testimonials and endorsements you may wish to share as a satisfied customer of epsychiatry.

We may also send you promotional announcements from time to time about new products and services that you might find useful. You may opt out from receiving information from us at any time and ask us to remove your contact information from our database.

3 NO COLLECTION OF PERSONAL INFORMATION FROM CHILDREN

You must be 18 years of age or older to use the Site. epsychiatry will delete any information from the epsychiatry database if we learn that the Site has received any Personal Information from anyone who is not at least 18 years old.

4 HOW DOES E-PSYCHIATRY KEEP YOUR PERSONAL INFORMATION SECURE

epsychiatry has advanced security measures in place to protect the loss, misuse, and alteration of the information under our control. We use Secure Socket Layer (SSL) technology for the areas of our site where we ask you to provide personally identifiable information. You can tell you've entered one of these areas when you look at the Uniform Resource Locator (URL) in your browser's address bar and see it has "https://" before the rest of the Web address. The "s" means that page is hosted from a secured server. We use secured servers for all the pages on our Site where confidential contact/registration or credit card information is provided to epsychiatry.

SSL allows epsychiatry to assure that the personal information you give us will be transmitted safely because the information is encrypted. Encryption involves systematic scrambling of numbers and letters so that if someone managed to intercept a digital packet of data, then s/he would not be able to use the data. SSL technology, an industry standard, is designed to prevent someone other than operators of our web site from capturing and viewing your personal information. Some of our other information areas are hosted from servers that do not use SSL. Since we do not collect personal information in these areas, using regular servers allows us to provide a quicker visitor experience. Encrypting information, as we do in the "https://" areas, makes the process of sending information across the Internet much slower. Unsecured pages have URLs that begin with http://.

We store information that we collect through log files to create a profile of our users. Log files record Internet protocol (IP) addresses, browser types, Internet service provider (ISP), referring/exit pages, site and page sequences, platform type, date/time stamp, and number of clicks to analyze trends, administer the Site, track a user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses, etc. are not linked to personally identifiable information. A profile is stored information detailing how individual users use the Site. It is used solely for internal purposes, to help us improve the experience of our users. We do not share your profile with any third parties.

5 HOW DOES E-PSYCHIATRY KEEP YOUR PERSONAL INFORMATION SECURE

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SSL allows epsychiatry to assure that the personal information you give us will be transmitted safely because the information is encrypted. Encryption involves systematic scrambling of numbers and letters so that if someone managed to intercept a digital packet of data, then s/he would not be able to use the data. SSL technology, an industry standard, is designed to prevent someone other than operators of our

web site from capturing and viewing your personal information.

Some of our other information areas are hosted from servers that do not use SSL. Since we do not collect personal information in these areas, using regular servers allows us to provide a quicker visitor experience. Encrypting information, as we do in the "https://" areas, makes the process of sending information across the Internet much slower. Unsecured pages have URLs that begin with http://.

You may encounter a standard warning that many browsers display when a visitor moves from a "secured" page to an "unsecured" page. Usually, when you encounter such a warning at epsychiatry, it means that you are moving from an "https://" to an http:// page.

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6 COOKIES

Cookies are small data files that a website you visit may save on your computer or handheld device that usually include an anonymous unique identifier. Our Website may use cookies for user authentication, keeping track of your preferences, promotional campaigns, tracking our audience size and traffic patterns, and in certain other cases. Cookies assist in providing non-personal information from you as an online visitor. It can be used in the customization of your preferences when visiting our website, and allows us to present information of greatest interest to you when you visit the site. Reviewing our server logs and our customers' use of cookies helps us statistically monitor how many people are using our site and for what purpose. These reports help us to identify the greatest areas of interest and help us to continually improve our site. We may also include small graphic images in our email messages and newsletters to determine whether the messages were opened and the links were viewed.

Third-party advertisers may also create and access cookies, which will be subject to their privacy policies – we accept no responsibility or liability for the use of such third parties' cookies. If you do not wish cookies to be placed on your PC or handheld device, then they can be disabled in your web browser. The option to do so is normally found in your browser's "security settings" section. Please note that permanently disabling cookies in your browser may hinder your use of our Website as well as other websites and interactive services.

7 HIPAA AND YOUR SECURITY

The importance of security for all your personal information including, but not limited to, PHI associated with you is of utmost concern to us. epsychiatry is HIPAA compliant and utilizes the latest technologies to ensure utmost security and provide secure transmission of your information from your PC or mobile device

to our servers. However, while we strive to protect your PHI from unauthorized access, use or disclosure, epsychiatry cannot ensure or warrant the security of any information you transmit to us on our web site.

epsychiatry will not give, sell, rent, or loan any identifiable personal information to any third party, unless legally required to do so. We will not voluntarily enter any agreements which require disclosure of this information.

epsychiatry takes commercially reasonable precautions to protect your information. However, given the nature of the Internet and the fact that network security measures are not infallible, we cannot guarantee the security of your information.

We also make an effort to protect your information off-line. All of our users' information, not just the sensitive information mentioned above, is restricted in our offices. Only employees who need the information to perform a specific job are granted access to personally identifiable information. All employees are kept up-to-date on our security and privacy practices. Finally, the servers that store your personally identifiable information are housed in a secure environment.

8 EXCEPTIONS

epsychiatry may share non-personal, summary, or aggregate customer data, with all personal identifying information removed, with partners and other third parties. epsychiatry will not otherwise use or disclose any of your personally identifiable information, except to the extent reasonably necessary: (i) to correct technical problems and malfunctions and to technically process your information; (ii) to protect the security and integrity of our website; (iii) to protect our rights and property and the rights and property of others; (iv) to take precautions against liability; and (v) to the extent required by law or to respond to judicial process.

In limited circumstances epsychiatry may use de-identified, non-personal information for statistical analysis, improvement of the Services, and customization of web design and content layout. epsychiatry may also use, disclose, and request PHI if the health information to be used or disclosed is de-identified pursuant to the procedures set forth in 45 CFR 145.514(a)-(c).

9 LINK TO OTHER WEBSITES

Our website may contain links to other websites. You should carefully review the privacy policies and practices of other websites, as we cannot control or be responsible for their privacy practices. This Privacy Policy applies solely to information collected by our Site.

10 NOTIFICATION OF CHANGES

In an effort to constantly innovate and implement new features as part of our Services, we may on occasion need to revise our Privacy Policy. If we decide to change our Privacy Policy, we will post those changes on our website's home page so our Users are aware of what information we collect, use and disclose. We will collect, use and disclose a User's personally identifiable information in accordance with the Privacy Policy that was in effect when such information was collected, except that if you furnish

information to us after a change in our Privacy Policy, all information shall be governed by the Privacy Policy in effect at the time information was last provided to epsychiatry.

11 HOW TO CONTACT E-PSYCHIATRY

For further information about this Privacy Policy or the security on our website, please call us at (844) 4-ePsych toll free in the U.S., or send a message to the webmaster at Contractor@e-Psychiatry.com.

You may also contact Contractor@e-Psychiatry.com request a summary of, or change to, any of your personal information retained by epsychiatry, or removal of your personal information from e-Psychiatry's database.

12 BUSINESS ASSOCIATES

Any outside businesses that contract with epsychiatry to provide certain services to help facilitate treatment, payment and healthcare operations to you, must enter into a Business Associate agreement with epsychiatry, which requires said third party businesses to protect PHI that is shared with them in accordance with the restrictions outlined in this Privacy Notice.

13 ACCEPTANCE

By using this site and e-Psychiatry's Services, you acknowledge your acceptance of e-Psychiatry's Privacy Policy and agree to the terms described herein. If you do not agree with this policy, you should not use e-Psychiatry's Services. It is recommended that you read this Privacy Policy before use of Services to ensure that you have not missed any changes to the Privacy Policy. Your continued use of the Services following any changes to the Privacy Policy signifies your acceptance of those changes.

Effective: June 1, 2015